



Privacy Statement 2018

WE ARE THRIVE is committed to protecting your privacy and protecting your rights whilst working with the organisation. Below is a statement describing how we will use personal information and all other policies are detailed below. Should you have any queries, please contact either Lisa Jeremy.

Personal Information - The types of personal information might include name, date of birth, email address, postal address, telephone number and payment card details. We may also collect your opinion via questionnaires about our services for example.

How do we Use this Information? We will use that information to inform our funding supporters about the levels of service we are providing. We will also use the statistics to fine-tune the service offering and to inform how we fundraise in the future.

Collecting Information - All basic information is collected when you contact WE ARE THRIVE; when you register with us; when you make a donation or complete a questionnaire. Our website will gather general information regarding the use of our website, such as which pages are visited the most but only anonymous information and statistics will be used and we can't identify individual visitors. All of this information helps us improve our services and the information you need.

Personal Protection - Information via the website is encrypted and stored on a secure server. We also encrypt donation information and although we try to protect your personal information, we can't guarantee the security of any information you submit to us via a website. Access to the secure server is restricted to authorised staff only. We also ensure information we receive is kept secure, accurate and up to date and kept only for as long as you are using our service and as long as we are compliant with our legal obligations. We will review your personal information every year to establish whether we still entitled to process it.

Financial payments - We securely destroy all financial information once we have used it and no longer need it.

Cookies - 'Cookies' are small pieces of information sent by a webserver to a webbrowser, which enable the server to collect information. Essentially, it takes the form of a small text file deposited on your hard drive. WE ARE THRIVE will use these cookies to ensure that you can interact with our website efficiently. The use of cookies does not give us access to your computer or any personal information about you.

Consent - By providing us with personal information, you consent to the collection and use for the purposes described in this policy.

Legal Compliance - WE ARE THRIVE may need to disclose your information if required to do so by law or in response to a court order. In exceptional circumstances, where we think someone is at



serious risk of being harmed, it may be necessary to contact the police or a local authority safeguarding team.

Data Protection - You have the right to:

To access your personal data

To be provided with information about how your personal data is processed

To have your personal data corrected

To have your personal data erased in certain circumstances

To object to or restrict how your personal data is processed

To have your personal data transferred to yourself or another business in certain circumstances

If you wish to access your information, please contact us.

WE ARE THRIVE reserves the right to amend this privacy statement. The most up to date version will always be available on our website periodically. Continuing to use our website, you will be deemed to have accepted any changes.

Signed: L.J.Jeremy

Date: 1st November 2018